

**CQHHS BEMS Site Specific Instructions**

<b>Building Name</b>	Capricorn Coast Hospital		
<b>Address</b>	8 Hoskyn Drive, Hidden Valley QLD 4703		
<b>Site Contact</b>	Operational Manager	<b>Phone</b>	07 4913 3133

**About Facility**

CQHHS' intent is to deliver high-quality care that is safe, of value and to provide an ideal experience for consumers, their carers and family - Person centred care is the foundation for achieving this. CQHHS will focus on delivering person-centred care to enable the success of achieving better outcomes for consumers, better experience for consumers and staff, and better value care. CQHHS will support consumers to engage as partners in their own care and ensure the consumers' health literacy is considered.

Capricorn Coast Hospital and Health Service provides an emergency department, inpatient and outpatient care and a range of health services.

Capricorn Coast Hospital is located 40km from Rockhampton Hospital.

**About BEMS**

BEMS has a main hub located in Rockhampton and other locations throughout the Banana, Central Highlands, and Gladstone Region.

The BEMS team has professional, administrative, operational and trades staff.

The trades provided by in-house staff include electrical, fitting and turning, plumbing, carpentry, painting, and horticulture (Rockhampton Hub Only).

Preventative maintenance programs are scheduled for assets, which includes the statutory checks and inspections necessary to comply with Acts, Regulations, Codes of Practice and Australian Standards. BEMS provides a 24-hour corrective maintenance and breakdown service for the facilities around Rockhampton.

BEMS is committed to ensuring that its site remains a safe environment for its staff, patients, and contractors. An important aspect of this objective is working with contractors to ensure that a high level of work health and safety is achieved. This is driven not only by legislative requirements, but our value of all persons that form part of the BEMS team.

**About this Site-Specific Instruction**

This Site-Specific Instruction is designed to provide contractors, sub-contractors, and their employees with an overview of the department contractor requirements with respect to work health and safety (WHS). The material included is not exhaustive and is not intended to replace the requirement for contractors to have in place their own health and safety systems, policies, and procedures.

**Before works can commence**

All CQHHS employees or contractors must not undertake any task until they have the relevant information and instruction necessary to ensure the health and safety of themselves and others. It is a requirement for all contractors to complete the Contractor Registration process before starting any work for Central Queensland Hospital & Health Service. Please register your company by clicking on the following link. [Rapid Global](#)

**Alcohol and drugs**

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Alcohol and drugs are not allowed at site at any point. Persons affected by alcohol and or drugs are not permitted on site at any time.

**Amenities**

Amenities are available throughout the facility. If you are unsure of the location, please present to the main desk of that building or department and they will only be too happy to direct you.

**Arriving on site**

Each site has a designated location for all contractors to report to before commencing work and when finished. These locations will be identified on your first visit but are also available by contacting the BEMS office on [cqhhsbems@health.qld.gov.au](mailto:cqhhsbems@health.qld.gov.au). Before leaving any QHealth site you must return any visitor tags and or keys. All documentation must be signed, and a copy left at the reception desk and emailed directly to BEMS on [cqhhsbems@health.qld.gov.au](mailto:cqhhsbems@health.qld.gov.au)

**Asbestos**

Any work that involves asbestos or asbestos containing material or material suspected of containing asbestos must undergo a risk assessment before work can commence. BEMS has a register of identified areas with asbestos or asbestos containing materials. For a copy of the asbestos register, please contact the BEMS office to request a copy [cqhhsbems@health.qld.gov.au](mailto:cqhhsbems@health.qld.gov.au)

**Children and animals**

Children and or animals are not to be brought on site at any point.

**Confined spaces**

For all procedures and permits, please visit the Permit to Work system on <https://www.health.qld.gov.au/cq/contractors>

**Covid Screening**

You will be required to be screened for COVID-19 and have your temperature taken prior to entry into the facility. If your temperature is above 37.5 degrees or if you display any COVID-19 symptoms you will not be given entry into the facility.

**Electrical works**

All CQHHS employees or contractors that engage in electrical work on CQHHS assets, must adhere to the steps outlined in the Policy and Procedure, Asset Management BEMS Electrical Safety Management Systems. A copy of this document can be found on <https://www.health.qld.gov.au/cq/contractors>

**Eliminate or control risks**

Risks identified must be eliminated. It is not reasonably practicable to eliminate the risk, then the risk must be controlled using the following grading, but not limited to:

- Isolate the hazard from the person(s) put at risk
- Minimising the risk by engineering / administration means
- Using personal protective equipment

**Emergencies**

You should make yourself aware of the site emergency evacuation plans within the building / facility before commencing work.

**Fire**

All contractors are to prearrange all preventative service maintenance attendances with the facility representative and make contact at least 24 hours prior to intended service attendance date.

In the event of a fire, proceed as per the facility Fire & Evacuation Plan or as instructed by the facility fire wardens.

- Make positive contact with QFES by calling (0/000) in the result of any fire, code red or code orange.

CQHHS has the right to refuse entry to any contractor even if prior arrangements have been made, as per the current Queensland Health aged care directive at the time.

**First aid**

In many cases there is a first aid kit within each Department. All accidents, incidents and near misses shall be reported to the site contact as listed on page 1.

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2  
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**Hazardous substances**

A risk assessment must be undertaken prior to hazardous substances being brought onto the site.

**Horseplay, bullying and harassment**

Horseplay, bullying, and harassment are not allowed at any time. This type of behaviour is not acceptable.

**Hot works**

For all procedures and permits, please visit the Permit to Work system on <https://www.health.qld.gov.au/cq/contractors>

**Housekeeping**

All access and egress points always need to be clear of obstruction and trip hazards. Do not leave tools and leads lying around.

**Licences**

It is a requirement that a copy of your relevant trade licence(s) be registered by clicking on the following link. [Rapid Global](#)

**Media**

If a member of the community makes an enquiry or a complaint directly to you, please direct them to the BEMS office. Be polite and calm even if the person making the enquiry or complaint is not. Do not try answer the enquiry or complaint.

**Mobile phones**

Mobile phones are not to be used while operating vehicles, plant, or tools. Mobile phones are not to be used when using stairs or ladders or working at height or the likes.

**National Police Check (Nursing Homes)**

Processes to ensure Criminal History and Aged Care Checks are completed by all staff, volunteers, and contractors in accordance with legislative and other requirements.

**Online induction**

It is a requirement for all contractors to complete the Contractor Registration process before starting any work for Central Queensland Hospital and Health Service. Please register your company by clicking on the following link. [Rapid Global](#)

**Parking on site**

Failure to park in the designated parking areas may lead to the issue of an infringement notice. Restricted parking areas are clearly marked.

**Penetrations**

To ensure fire safety of facilities and the lives of those within it is imperative that the service penetrations made by various contractors are properly fire stopped to protect against smoke, flames, and gases.

Any contractors must provide written evidence showing consultation with either the CQHHS Fire Safety Coordinator, BEMS or Incumbent fire service provider to ascertain whether their scope of work is going to penetrate a designated or registered PASIVE FIRE WALL or PASIVE SMOKE WALL.

If either type of above wall is deemed to require a penetration for any reason then the correct PHOTOGRAPHIC IDENTIFICATION, SEALING, CERTIFICATION and REGISTRATION of each individual penetration must occur as per the current Australian Standards and Building Fire Safety Regulations and must also be entered the facility penetration register. If a penetration register cannot be produced for a facility the installing company must then produce a new register for the entire scope of works to that facility and present to the Fire Safety Coordinator and or BEMS.

Any incomplete, unsealed, or unregistered penetrations which can be identified as part of a designated scope of works, (not dependent upon work completion time frames), will be reported back to the installing company for immediate rectification and repairs OR rectified by the CQHHS nominated Fire Safety Provider as per the above process and recharged back to the installing company at their own expense.

**Permits**

Appropriate permits to work should be obtained at any stage before works can commence.

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The CQHHS Permit to Work System aims to ensure that proper planning and consideration is given to the risks of a job. The Permit is a written document which authorises certain people to carry out specific work at a certain time and place, and which sets out the main precautions needed to complete the job safely, with minimal disturbance to CQHHS operational assets. The Permit to Work System can be found on <https://www.health.qld.gov.au/cq/contractors>

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**Rubbish**

Work areas should always be kept clean and tidy. Rubbish and waste should be disposed of in designated bins.

**Safe work method statements**

All SWMS should be submitted to [cqhhsbems@health.qld.gov.au](mailto:cqhhsbems@health.qld.gov.au) before works can commence.

**Service Disruptions**

Any planned disruptions to any service require a minimal 72 hours' notice unless contact is made with BEMS management requesting an exemption due to the critical nature.

**Smoking**

Smoking is not permitted on any QHealth site.

**Syringes**

If workers encounter a discarded syringe, they should not attempt to dispose of it unless they are trained in how to and have appropriate PPE and disposal equipment. The area should be barricaded and others in the vicinity need to be informed. BEMS office should be contacted immediately.

**Warning signs**

Appropriate warning signs must be displayed in the workplace and must always be complied with. If workers come across any warning signs that they do not understand, they should contact the BEMS office for clarification.

**Working at heights**

For all procedures and permits, please visit the Permit to Work system on <https://www.health.qld.gov.au/cq/contractors>

**BEMS Contact details**

BEMS District Main Office (Rockhampton, Central Highlands, and Banana District)

**Phone** 07 4920 6180 **Email** [cqhhsbems@health.qld.gov.au](mailto:cqhhsbems@health.qld.gov.au) **Office hours** 6:30am to 3:30pm, Monday to Friday

**Consultation**

Key stakeholders (position and business area) who were provided the opportunity to review this version are:

<b>Name</b>	<b>Position and Business Area</b>	<b>Date of Consultation</b>
Andrew Huff	Fire Safety Coordinator, Asset and Commercial Services	April 2021
Marga Quinlan	Manager, BEMS	April 2021
Site Contact	Capricorn Coast Hospital	April 2021